

Humana®

CenterWell Pharmacy: a full-service, mail-order pharmacy option at your fingertips

A pharmacy experience
scripted just for you



- CenterWell Pharmacy® is the **preferred cost-sharing mail-order pharmacy** for many Humana plans*, which means individuals who enroll in one of these plans may pay as little as \$0 for an extended day supply of certain Tier 1 and Tier 2 generics.
- Save time and possibly money by having your medicine delivered. All prescriptions come with **free standard shipping** and you can track each order from the pharmacy to you.
- Rely on the support of an **experienced pharmacy team** who can answer questions on medicines and side effects. Every prescription is checked by two pharmacists for accuracy and safety.
- If you're looking for ways to find more affordable medications, their pharmacists will work with you and your doctor to find **safe alternatives** that are just right for you.
- Get select **over-the-counter products** delivered to you, if eligible, through your plan. Based on your health coverage, eligible items include vitamins, pain relievers, cough and cold medicines, allergy medications and first-aid products.
- Receive support and **eligible supplies** such as glucose meters, testing strips and lancets to manage your diabetes.
- Receive **refill reminders** so you can take ordering refills off your to-do list, or set your prescriptions on auto refill.
- CenterWell Specialty Pharmacy®—available on most commercial, Medicare and Medicaid health plans—supports patients on **medicines for chronic conditions** such as cancer, multiple sclerosis or rheumatoid arthritis. Their Centers of Excellence help manage the clinical, financial and emotional aspects of specific conditions and their finance team can identify resources to help lower the cost of your meds.



Call the CenterWell Pharmacy team.

Sign up over the phone by calling
855-310-5799 (TTY: 711).



Visit CenterWell Pharmacy online. Scan the QR code or visit **CenterWellStartNew.com** to get started or to download our convenient app for even more flexibility.

* Other pharmacies are available in Humana's network.

Important

At Humana, it is important you are treated fairly.

Humana Inc. and its subsidiaries comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, ancestry, ethnicity, sex, sexual orientation, gender, gender identity, disability, age, marital status, religion, or language in their programs and activities, including in admission or access to, or treatment or employment in, their programs and activities.

- The following department has been designated to handle inquiries regarding Humana's non-discrimination policies: Discrimination Grievances, P.O. Box 14618, Lexington, KY 40512-4618, **877-320-1235 (TTY: 711)**.

Auxiliary aids and services, free of charge, are available to you.

877-320-1235 (TTY: 711)

Humana provides free auxiliary aids and services, such as qualified sign language interpreters, video remote interpretation, and written information in other formats to people with disabilities when such auxiliary aids and services are necessary to ensure an equal opportunity to participate.

This information is available for free in other languages. Please call our customer service number at 877-320-1235 (TTY: 711). Hours of operation: 8 a.m. – 8 p.m., Eastern time.

Español (Spanish): Llame al número indicado para recibir servicios gratuitos de asistencia lingüística. **877-320-1235 (TTY: 711)**. Horas de operación: 8 a.m. a 8 p.m. hora del este.

繁體中文 (Chinese): 本資訊也有其他語言版本可供免費索取。請致電客戶服務部：**877-320-1235 (聽障專線：711)**。辦公時間：東部時間上午 8 時至晚上 8 時。