

Status of Anthem Medicare Advantage D-SNP plans in Kentucky

Talking Points and FAQs for Medicare brokers

February 2025

Overview

In December 2024, due to the termination of Anthem's contract as a Kentucky Medicaid MCO, Anthem's Medicare Advantage Dual-Special Needs Plans (D-SNP) in Kentucky were moved to a non-marketed status ([12/13/24 announcement to KY brokers](#)). After ongoing discussions with the State and the Centers for Medicare and Medicaid Services (CMS), it has been determined that **Anthem's D-SNP plans in Kentucky will end on February 28, 2025.**

We will continue to service these plans through February 28, 2025 and members should continue to use their benefits through this date. Members are targeted to receive a letter the week of February 17 informing them that their plan is ending and they will need to enroll in a new plan.

Impacted Anthem D-SNPs:

- Anthem Full Dual Advantage (HMO D-SNP), H9525-007-000
- Anthem Full Dual Advantage 2 (HMO D-SNP), H9525-019-000
- Anthem Dual Advantage (HMO D-SNP), H9525-016-000

Frequently Asked Questions

- **When are Anthem's Medicare Advantage D-SNP plans ending in Kentucky?**
Anthem's D-SNP plans will end on February 28, 2025. Members can continue to receive benefits through this date.
- **When will members find out about this change?**
Impacted members will receive a letter from their plan. The target in-home date is the week of February 17.
- **Will members have a Special Enrollment Period (SEP)?**
Yes, members have a SEP until March 31, 2025. During this time members may need your help to review their coverage options and enroll in a new plan.
- **What will members need to do?**
Members need to choose a new plan. Encourage your clients to enroll before their current plan's end date so there will be no disruption in coverage. If they do not choose a new plan, they will have Original Medicare beginning March 1, 2025, and CMS will automatically enroll them in a Wellcare Prescription Drug Plan (PDP). Members will receive PDP information directly from Wellcare.

- **Where can brokers find a list of their impacted D-SNP clients?**
 - [Producer Toolbox](#): In the Tools & Resources tab, click Reports. On the Reports page, click Select a Report Type then select Clients. You can view your clients and their plan on this page or Download Client Report.
 - If the broker is contracted with an agency/upline, the agency has a list.
 - Local Regional Sales Managers can help brokers obtain a list.
- **Will brokers receive commissions for 2025 D-SNP members?**

Brokers will receive commissions on renewing and newly enrolled 2025 members while the member remains enrolled in the plan. Commissions on these D-SNP plans will end on February 28, 2025.
- **Can brokers continue to submit enrollment applications for 2025 D-SNP plans?**

No. These plans are no longer available for enrollment and were removed from Broker quoting platforms in December 2024.
- **Which Anthem plans are still available to sell in Kentucky?**

In Kentucky, Anthem continues to offer non-SNP Medicare Advantage Plans with robust benefits, Medicare Supplement and Medicare Select Plans, and Prescription Drug Plans.

2025 Medicare Advantage Plans

 - Anthem Medicare Advantage (HMO-POS)
 - H9525-013-002 in the Louisville area
 - H9525-013-003 in the Lexington area
 - H9525-013-004 in Northern and Western Kentucky
 - Anthem Veteran (PPO), H4909-023-000

Medicare Supplement and Medicare Select Plans

2025 Prescription Drug Plans

 - Anthem MediBlue Rx Standard (PDP), S5596-017-000
 - Anthem MediBlue Rx Plus (PDP), S5596-018-000