

Humana Market Product Guide 2026

Arizona

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Humana Market Product Guide 2026

Think of the Market Product Guide as a what's what and who's who as you build your strategy for selling Humana Medicare Advantage (MA) and prescription drug plans (PDPs) in the coming year. Here you'll find plan information, contact information for leaders who can help support you in your work, and maps of your markets in the District of Columbia and the 46 U.S. states Humana serves.

Humana puts people first

At Humana, we are committed to the people we serve. That means plans that deliver on what matters most to your clients and prospects, plus tools that make it easier for you to sell plans and serve your community.

Our product guide offers a more simplified way to offer plans, too. Peek inside to find tools and questions that can guide your conversations, helping you uncover the top priority your clients have in a plan so you can help match them with the one that's right for them.

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[FirstLook.Humana.com](https://www.firstlook.humana.com)

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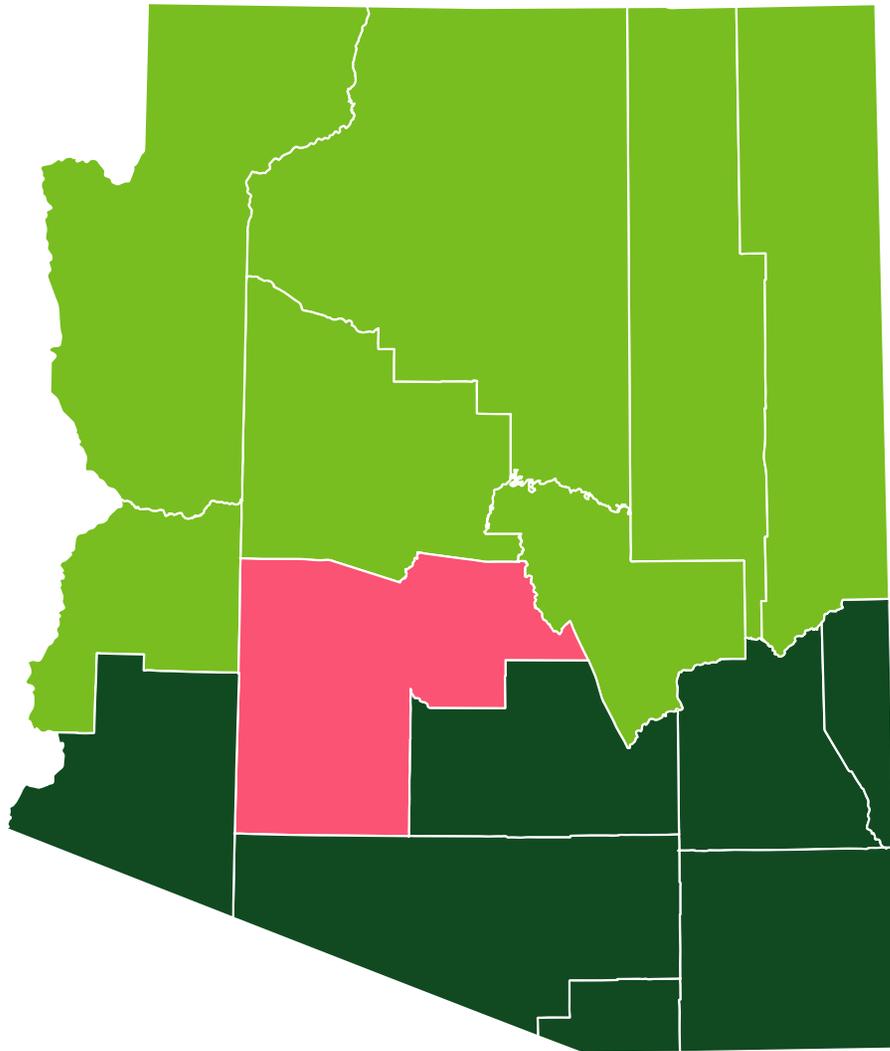
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Market leadership Arizona

Broker relationship leaders



- Pia Jones ●
- Ryan Wolford ●
- Aaron Kleinman ●
- Jaime Leon ●

Aaron Kleinman and Jaime Leon ●

Regional Sales Director Partner Sales Support



Jose Cabrera
Region Sales Director
757-775-0309
jcabrerajr@humana.com

Broker relationship executives (BREs) Broker relationship managers (BRMs)



Pia Jones
Broker Relationship Executive
502-313-7977
pjones65@humana.com



Ryan Wolford
Broker Relationship Executive
502-313-7940
rwolford@humana.com



Aaron Kleinman
Broker Relationship Manager
480-708-1064
jkleinman2@humana.com



Jaime Leon
Broker Relationship Manager
480-651-0115
jleon14@humana.com

Market contacts

Arizona contact information

If you need additional assistance, please contact agentsupport@humana.com

Name	Title	Contact	Email
Pia Jones	Broker Relationship Executive	502-313-7977	pjones65@humana.com
Ryan Wolford	Broker Relationship Executive	502-313-7940	rwolford@humana.com
Aaron Kleinman	Broker Relationship Manager	480-708-1064	jkleinman2@humana.com
Jaime Leon	Broker Relationship Manager	480-651-0115	jleon14@humana.com
Jose Cabrera	Region Sales Director	757-775-0309	jcabrerajr@humana.com



Veteran engagement Arizona





Let's get veterans the coverage they deserve

Serve veterans with Humana Medicare Advantage

The Humana USAA Honor Giveback plans are the nation's only Medicare Advantage (MA) plans designed in partnership with USAA. They support veterans' healthcare needs and are available to anyone eligible for Medicare. In 2024, Humana added the USAA name to all Honor plans, expanding our multi-year partnership with USAA to better serve veterans. Plans may include:

- \$0 premiums
- Part B Giveback*
- Freedom to get care close to home with access to providers outside the VA healthcare system
- These plans are available in 46 states and Washington, D.C.
- Dental, vision and hearing coverage
- Coverage that works alongside Veterans Administration (VA) healthcare
- New mental health benefit that offers \$0 copays for in-network mental health visits (virtual or in person)
- \$0 copays for in-network primary care visits (in-person or virtual)



Proudly partnering with veterans service organizations

Humana is the MA plan provider trusted by Veterans of Foreign Wars (VFW) and American Veterans (AMVETS). We are also a proud sponsor of DAV (Disabled American Veterans). Our collaboration ensures that veterans get a high standard of care.

#1 Military-friendly employer

Humana has been recognized as the #1 Military-Friendly Employer by G.I. Jobs/Victory Media for two consecutive years. We are committed to hiring veterans and military spouses through our national veteran-hiring initiative.

** The Part B Giveback Benefit provides money back each month in a member's Social Security check for the Part B premium. The Part B Giveback Benefit could take up to 90 days to take effect.*

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Multicultural services Arizona



Maximize multicultural outreach

Resources for non-English speakers and more

Humana can help you break down language barriers to help you build relationships with clients from diverse backgrounds. We can ensure your multicultural prospects and clients feel comfortable and fully understand their options with a dedicated team who not only can speak in their preferred language, but also understand how their health needs may vary.

Multilingual, multicultural member services

Your prospects and clients can get help from our interpreter line service or from one of our dedicated teams:

- Spanish: **800-606-1710**
- Korean: **800-433-4736**
- Chinese (Mandarin): **800-558-9927**
- Chinese (Cantonese): **800-819-1697**
- There's also a translation line that offers interpretation services for multiple languages, including Vietnamese and Haitian Creole.

Sales technology tools

Explore user-friendly tools in multiple languages, including:

- Humana Enrollment Platform (English and Spanish)
- Find Care tool with Care Highlight® ratings for doctors
- Medicare Dental Benefits (English and Spanish)

Language-optimized resources

Find a variety of assets tailored to your clients' language preferences:

- In-language Spanish websites
- Digital Marketing Materials tool in Spanish
- Sales Enablement Library within AgentAdvantage University (AAU) in multiple languages
- First Look in Spanish
- Prospecting and retention marketing materials available in multiple languages on Agent Marketing Hub (AMH)

Visit AAU or search the AMH for in-language materials.

Support for your language preference

Find materials in your preferred language by completing the language preference form on AAU.

Embrace diversity and expand your outreach with Humana's variety of language tools, including in-language training and resources.

You can get additional support from our dedicated Agent Support Unit using the following numbers:

- English: **800-309-3136**
- Spanish: **800-309-3136 option 9**



Service area overview

Arizona

Service area overview

Plan color key



Plans will be identified by the initials followed by the listing of all plans for that designation in brackets.

Example: MAPD: [H5216-321]; MA: [7315-001]

County	Plans
Apache	MA-PD: [H5216-224-000]; MA: [H5216-436-001]
Cochise	MA-PD: [H5216-435-001]; MA: [H5216-436-001]
Coconino	MA: [H5216-436-001]
Gila	MA-PD: [H5216-224-000; H5216-435-001]; MA: [H5216-436-001]
Graham	MA-PD: [H5216-224-000; H5216-435-001]; MA: [H5216-436-001]
Greenlee	MA-PD: [H5216-224-000; H5216-435-001]; MA: [H5216-436-001]
La Paz	MA-PD: [H5216-224-000; H5216-435-001]; MA: [H5216-436-001]
Maricopa	MA-PD: [H0028-028-000; H0028-077-000; H4461-056-000; H4461-063-000; H5216-224-000; H5216-265-000; H5216-435-001]; MA: [H5216-436-001]
Mohave	MA-PD: [H0028-024-000; H0028-028-000; H5216-224-000; H5216-263-000; H5216-435-001]; MA: [H5216-436-001]
Navajo	MA-PD: [H5216-224-000; H5216-263-000]; MA: [H5216-436-001]
Pima	MA-PD: [H0028-021-000; H4461-059-000; H5216-224-000; H5216-265-000; H5216-435-001]; MA: [H5216-436-001]
Pinal	MA-PD: [H0028-021-000; H2463-001-000; H4461-059-000; H5216-224-000; H5216-265-000; H5216-435-001]; MA: [H5216-436-001]
Santa Cruz	MA-PD: [H5216-263-000; H5216-435-001]; MA: [H5216-436-001]
Yavapai	MA-PD: [H0028-028-000; H5216-224-000; H5216-263-000; H5216-435-001]; MA: [H5216-436-001]
Yuma	MA-PD: [H2463-001-000; H5216-224-000; H5216-435-001]; MA: [H5216-436-001]



Consumer plan priorities Arizona



Consumer Plan Priorities

[Click here for our enhanced NEEDS analysis resource](#)

Consumers' top priority for their Medicare plan	What it means	Key selling points
I want network flexibility and predictable costs	I want a plan where I can see out-of-network medical doctors, but pay the in-network copay.	<ul style="list-style-type: none"> • Can use out-of-network doctors and not pay more • No referrals needed for specialists • Travel-friendly health coverage • Rx and dental coverage to maintain my health • Predictable out-of-pocket costs, but those costs may be higher
I'm healthy, so I don't want to pay for extras I won't use	I just need routine care and coverage, but I do want flexibility and practical benefits like a Part B Giveback.	<ul style="list-style-type: none"> • Coverage for medical needs and the essentials • Flexibility with travel-friendly health coverage and no referral needed for specialists • Rx and dental coverage, plus a Part B Giveback that adds money back in my Social Security check
Gives me quality benefits and in-network care	I want value and a wide range of benefits, and I'm ok staying in a great network to get it.	<ul style="list-style-type: none"> • \$0 or low premiums, plus low or \$0 copay doctor visits • Dental, vision and hearing included • OTC allowance and Rx coverage
Works with my Medicaid coverage (Dual eligible)	I want to get the most out of both Medicaid and Medicare.	<ul style="list-style-type: none"> • A monthly allowance to help pay for things like groceries and utilities* • \$0 copays on hundreds of prescriptions[†] • Dental, vision and hearing included
I want access to care outside of my VA coverage	I want access to care outside of the VA, without disrupting my VA benefits.	<ul style="list-style-type: none"> • Veteran-specific customer service, trained in partnership with USAA[‡] • \$0 copays for in-network mental health visits (virtual or in person)** • Access to local doctors and pharmacies • Part B Giveback that adds money back in my Social Security check • Dental benefits not provided by the VA

Consumer Plan Priorities

[Click here for our enhanced NEEDS analysis resource](#)

Consumers' top priority for their Medicare plan	What it means	Key selling points
Supports my chronic conditions	I need affordable, ongoing care and support for my specific needs—without disruption.	<ul style="list-style-type: none"> • \$0 or low premiums, plus a \$0 copay for doctor visits • Lower prescription costs for condition-specific medications^{††} • Programs and services to support chronic conditions like diabetes, heart disease and more
I want budget-friendly benefits with no doctor referrals	I want my choice of doctors and coverage that works with my budget.	<ul style="list-style-type: none"> • \$0 or low premiums • \$0 or low copays for doctor visits • Coverage for everyday costs (like OTC) • Ability to see out-of-network doctors if the unexpected happens • No referral needed for specialists • Dental, vision and hearing included

* This spending allowance is a special program for members with specific health conditions. Qualifying conditions include diabetes mellitus, cardiovascular disorders, chronic and disabling mental health conditions, chronic lung disorders, or chronic heart failure, among others. Some plans require at least two conditions and other requirements apply. See the plan's Evidence of Coverage for details. If you use this program for rent or utilities, Housing and Urban Development (HUD) requires it to be reported as income if you seek assistance. Contact your local HUD office if you have questions.

† Prescription drug coverage can vary across plans. \$0 copay may be limited to specific tiers, coverage stages, 3-month supply and/or certain pharmacies.

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** Limitations on telehealth services, also referred to as virtual visits or telemedicine, vary by state. These services are not a substitute for emergency care and are not intended to replace your primary care provider or other providers in your network. Any descriptions of when to use telehealth services are for informational purposes only and should not be construed as medical advice. Please refer to your Evidence of Coverage for additional details on what your plan may cover or other rules that may apply.

†† Does not apply to I-SNP.

Humana developed the Consumer Plan Priorities through extensive consumer research, identifying unique needs and preferences. The recommended plans align closely with these needs and should be considered starting points for discussions. Each consumer has unique stories and priorities, so a thorough NEEDS analysis is essential.



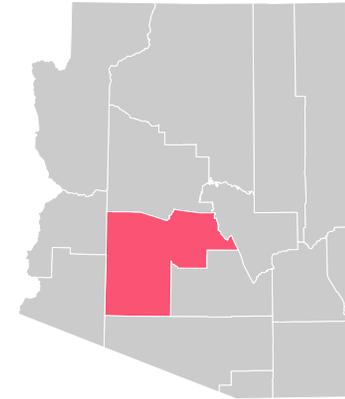
MA/MAPD
Arizona

Key selling points

- Reduced Specialist Copay
- Increased dental allowance benefit
- Increased Vision Allowance Benefit
- Includes OTC Allowance

Ideal for consumers who prioritize

Gives me quality benefits and in-network care: I want the most value and I'm ok staying in network to get it.:



Coverage area ● New area ●

Medical benefits	
MOOP	\$2900 IN
Deductible	N/A
Part B deductible in medical benefits	N/A
Part B Giveback	\$2
PCP copay	\$0 copayment
Specialist copay	\$15 copayment
Inpatient hospital	\$195 per day, Days(1-6);
Skilled nursing	\$20 per day, days (1-20)
Outpatient surgery	\$100 copayment Ambulatory Surgical Center; \$195 copayment Outpatient Hospital
Advanced imaging	\$200 copayment; \$300 copayment

Rx benefits	
Deductible	No Deductible
Rx-retail 30-day supply	\$0/\$8/\$47/50%/33%
100-day mail order	\$0 copay for Tiers 1 & 2 through mail order from CenterWell Pharmacy

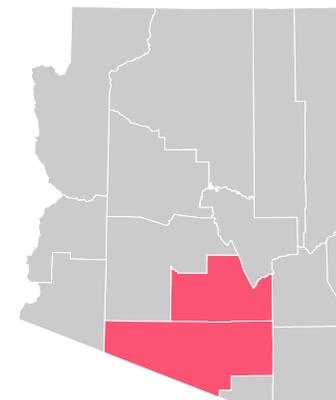
Supplemental benefits	
Dental	\$3000 annually; \$0 copayment covers: exams, x-rays, cleanings, fillings, scaling and root planing, scaling for moderate inflammation, oral surgery, root canals. DENF32
Vision	\$0 copayment for annual exam and \$150 allowance per year for eyewear or contact lenses including fittings at PLUS Provider
OTC	OTC Debit Card \$60/Quarter
Hearing	\$0 copay for annual exam, fitting and \$699 copayment for Advanced level hearing aid per ear per year and \$999 copayment for Premium level hearing aid per ear per year plus 80 batteries per aid.
Transportation	N/A

Key selling points

- Reduced Specialist Copay
- Increased dental allowance benefit
- Increased Vision Allowance Benefit
- Includes OTC Allowance

Ideal for consumers who prioritize

Gives me quality benefits and in-network care: I want the most value and I'm ok staying in network to get it.:



Coverage area ● New area ●

Medical benefits	
MOOP	\$2550 IN
Deductible	N/A
Part B deductible in medical benefits	N/A
Part B Giveback	\$1
PCP copay	\$0 copayment
Specialist copay	\$15 copayment
Inpatient hospital	\$195 per day, Days(1-6);
Skilled nursing	\$20 per day, days (1-20)
Outpatient surgery	\$175 copayment Ambulatory Surgical Center; \$250 copayment Outpatient Hospital
Advanced imaging	\$200 copayment; \$300 copayment

Rx benefits	
Deductible	No Deductible
Rx-retail 30-day supply	\$0/\$8/\$47/50%/33%
100-day mail order	\$0 copay for Tiers 1 & 2 through mail order from CenterWell Pharmacy

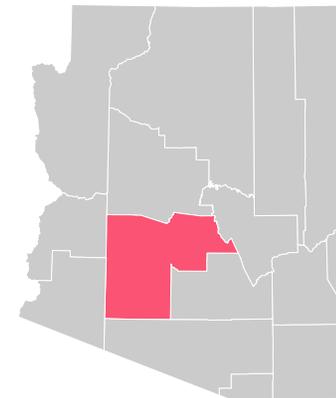
Supplemental benefits	
Dental	\$3000 annually; \$0 copayment covers: exams, x-rays, cleanings, fillings, scaling and root planing, scaling for moderate inflammation, oral surgery, root canals. DENF85
Vision	\$0 copayment for annual exam and \$350 allowance per year for eyewear or contact lenses including fittings at PLUS Provider
OTC	OTC Debit Card \$75/Quarter
Hearing	\$0 copay for annual exam, fitting and \$699 copayment for Advanced level hearing aid per ear per year and \$999 copayment for Premium level hearing aid per ear per year plus 80 batteries per aid.
Transportation	N/A

Key selling points

- Healthy Options Allowance available with roll over

Ideal for consumers who prioritize

Supports my chronic conditions: I need affordable, ongoing care and support tailored to my specific needs—without disruption.:



Coverage area ● New area ●

Medical benefits

MOOP	\$2800 IN
Deductible	N/A
Part B deductible in medical benefits	N/A
Part B Giveback	N/A
PCP copay	\$0 copayment
Specialist copay	\$15 copayment
Inpatient hospital	\$275 per day, Days(1-7);
Skilled nursing	\$0 per day, days (1-20)
Outpatient surgery	\$175 copayment Ambulatory Surgical Center; \$275 copayment Outpatient Hospital
Advanced imaging	\$200 copayment; \$300 copayment

Rx benefits

Deductible	\$615 Deductible for Tiers 4,5
Rx-retail 30-day supply	\$0/\$5/\$47/50%/25%/\$0
100-day mail order	\$0 copay for Tiers 1 & 2 through mail order from CenterWell Pharmacy

Supplemental benefits

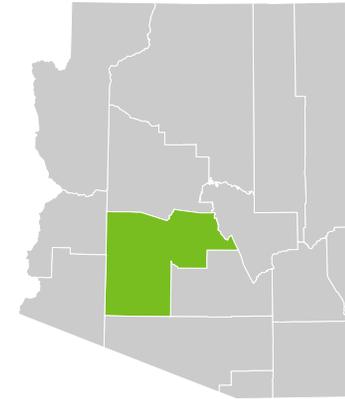
Dental	\$2000 annually; \$0 copayment covers: exams, x-rays, cleanings, fillings, crowns, scaling and root planing, scaling for moderate inflammation, dentures, oral surgery, bridges, root canals. DEN337
Vision	\$0 copayment for annual exam and \$400 allowance per year for eyewear or contact lenses including fittings at PLUS Provider
OTC	N/A
Humana Healthy Options Allowance™	\$65 monthly allowance on a prepaid card for essentials like groceries, rent, utilities, and OTC products from participating retailers. Unused funds roll over each month and expire at the end of the plan year. Members must have a qualifying chronic condition to qualify for this benefit.
Hearing	\$0 copay for annual exam, fitting and \$599 copayment for Advanced level hearing aid per ear per year and \$899 copayment for Premium level hearing aid per ear per year and \$299 copayment for Standard level hearing aid per ear per year plus 80 batteries per aid.
Transportation	Transportation 36 one way trip(s) per year, may not exceed 75 per trip

Key selling points

- Healthy Options Allowance available with roll over
- Increased dental allowance benefit

Ideal for consumers who prioritize

Supports my chronic conditions: I need affordable, ongoing care and support tailored to my specific needs—without disruption.:



Coverage area ● New area ●

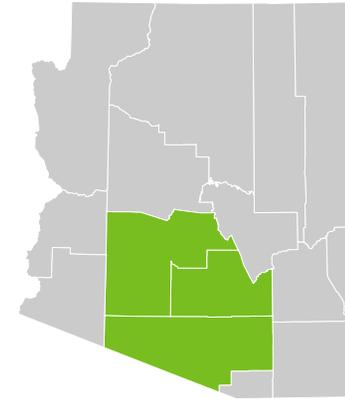
Medical benefits	
MOOP	\$9250 IN
Deductible	N/A
Part B deductible in medical benefits	\$257
Part B Giveback	N/A
PCP copay	20% coinsurance
Specialist copay	20% coinsurance
Inpatient hospital	\$2050 per admission
Skilled nursing	\$0 per day, days (1-20)
Outpatient surgery	20% coinsurance; 20% coinsurance
Advanced imaging	\$200 copayment; \$300 copayment

Rx benefits	
Deductible	\$305 Deductible for Tiers 3,4,5
Rx-retail 30-day supply	\$0/\$0/25%/25%/29%/0
100-day mail order	\$0 copay for Tiers 1 & 2 through mail order from CenterWell Pharmacy

Supplemental benefits	
Dental	\$4000 annually; \$0 copayment covers: exams, x-rays, cleanings, fillings, scaling and root planing, scaling for moderate inflammation, dentures, oral surgery, root canals. DENE83
Vision	\$0 copayment for annual exam and \$400 allowance per year for eyewear or contact lenses including fittings at PLUS Provider
OTC	N/A
Humana Healthy Options Allowance™	\$200 monthly allowance on a prepaid card for essentials like groceries, rent, utilities, and OTC products from participating retailers. Unused funds roll over each month and expire at the end of the plan year. Members must have a qualifying chronic condition to qualify for this benefit.
Hearing	\$0 copay for annual exam, fitting and \$0 copayment for Advanced level hearing aid per ear every 3 years plus 80 batteries per aid.
Transportation	Transportation 48 one way trip(s) per year, may not exceed 75 per trip

Key selling points

- New \$0 Medical Deductible
- Includes OTC Allowance



Coverage area ● New area ●

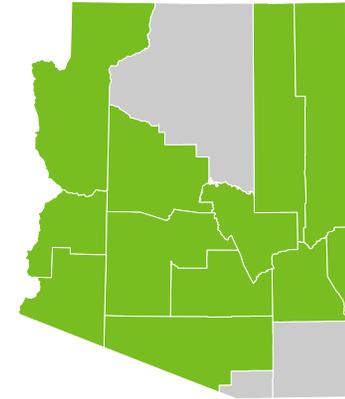
Medical benefits	
MOOP	\$4990 IN
Deductible	N/A
Part B deductible in medical benefits	N/A
Part B Giveback	\$1
PCP copay	\$0 copayment
Specialist copay	\$35 copayment
Inpatient hospital	\$350 per day, Days(1-6);
Skilled nursing	\$10 per day, days (1-20)
Outpatient surgery	\$275 copayment Ambulatory Surgical Center; \$350 copayment Outpatient Hospital
Advanced imaging	\$200 copayment; \$300 copayment

Rx benefits	
Deductible	\$615 Deductible for Tiers 4,5
Rx-retail 30-day supply	\$0/\$5/\$47/39%/25%
100-day mail order	\$0 copay for Tiers 1 & 2 through mail order from CenterWell Pharmacy

Supplemental benefits	
Dental	\$2000 annually; \$0 copayment covers: exams, x-rays, cleanings, fillings, scaling and root planing, scaling for moderate inflammation, oral surgery, root canals. OON coverage available. DENA75
Vision	\$75 allowance for annual exam and \$250 allowance per year for eyewear or contact lenses including fittings at PLUS Provider. OON coverage available.
OTC	OTC Debit Card \$60/Quarter
Hearing	\$0 copay for annual exam, fitting and \$699 copayment for Advanced level hearing aid per ear per year and \$999 copayment for Premium level hearing aid per ear per year plus 80 batteries per aid.
Transportation	N/A

Key selling points

- Reduced Specialist Copay
- Increased dental allowance benefit
- Includes OTC Allowance



Coverage area ● New area ●

Medical benefits	
MOOP	\$4150 IN
Deductible	\$250 Combined In and Out-of-Network
Part B deductible in medical benefits	N/A
Part B Giveback	N/A
PCP copay	\$0 copayment
Specialist copay	\$35 copayment
Inpatient hospital	\$325 per day, Days(1-6);
Skilled nursing	\$20 per day, days (1-20)
Outpatient surgery	\$250 copayment Ambulatory Surgical Center; \$325 copayment Outpatient Hospital
Advanced imaging	\$200 copayment; \$300 copayment

Rx benefits	
Deductible	\$400 Deductible for Tiers 3,4,5
Rx-retail 30-day supply	\$0/\$0/\$47/41%/28%
100-day mail order	\$0 copay for Tiers 1 & 2 through mail order from CenterWell Pharmacy

Supplemental benefits	
Dental	\$2000 annually; \$0 copayment covers: exams, x-rays, cleanings, fillings, crowns, scaling and root planing, scaling for moderate inflammation, oral surgery, root canals. OON coverage available. DENC70
Vision	\$40 allowance for annual exam and \$350 allowance per year for eyewear or contact lenses including fittings at PLUS Provider. OON coverage available.
OTC	OTC \$50/Quarter
Hearing	\$0 copay for annual exam, fitting and \$199 copayment for Advanced level hearing aid per ear per year and \$499 copayment for Premium level hearing aid per ear per year plus 80 batteries per aid.
Transportation	N/A

Key selling points

- \$0 monthly plan premium
- \$0 Medical Deductible
- Reduced Specialist Copay
- Increased dental allowance benefit

Ideal for consumers who prioritize

Gives me quality benefits and in-network care: I want the most value and I'm ok staying in network to get it.:



Coverage area ● New area ●

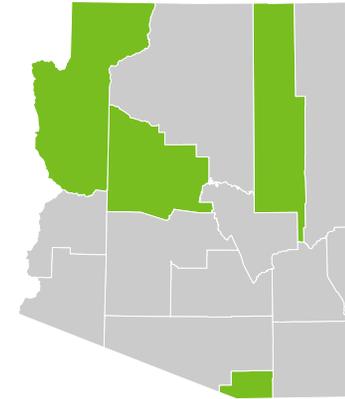
Medical benefits	
MOOP	\$4900 IN
Deductible	N/A
Part B deductible in medical benefits	N/A
Part B Giveback	\$2
PCP copay	\$0 copayment
Specialist copay	\$25 copayment
Inpatient hospital	\$275 per day, Days(1-6);
Skilled nursing	\$10 per day, days (1-20)
Outpatient surgery	\$200 copayment Ambulatory Surgical Center; \$275 copayment Outpatient Hospital
Advanced imaging	\$200 copayment; \$300 copayment

Rx benefits	
Deductible	\$615 Deductible for Tiers 4,5
Rx-retail 30-day supply	\$0/\$0/\$47/50%/25%
100-day mail order	\$0 copay for Tiers 1 & 2 through mail order from CenterWell Pharmacy

Supplemental benefits	
Dental	\$2000 annually; \$0 copayment covers: exams, x-rays, cleanings, fillings, scaling and root planing, scaling for moderate inflammation, oral surgery, root canals. DENF22
Vision	\$0 copayment for annual exam and \$250 allowance per year for eyewear or contact lenses including fittings at PLUS Provider
OTC	OTC Debit Card \$75/Quarter
Hearing	\$0 copay for annual exam, fitting and \$399 copayment for Advanced level hearing aid per ear per year and \$699 copayment for Premium level hearing aid per ear per year plus 80 batteries per aid.
Transportation	N/A

Key selling points

- \$0 Medical Deductible
- Reduced Specialist Copay
- Includes OTC Allowance



Coverage area ● New area ●

Medical benefits	
MOOP	\$5450 IN
Deductible	N/A
Part B deductible in medical benefits	N/A
Part B Giveback	\$1
PCP copay	\$0 copayment
Specialist copay	\$35 copayment
Inpatient hospital	\$325 per day, Days(1-5);
Skilled nursing	\$10 per day, days (1-20)
Outpatient surgery	\$300 copayment Ambulatory Surgical Center; \$375 copayment Outpatient Hospital
Advanced imaging	\$200 copayment; \$300 copayment

Rx benefits	
Deductible	\$300 Deductible for Tiers 3,4,5
Rx-retail 30-day supply	\$0/\$8/\$47/50%/29%
100-day mail order	\$0 copay for Tiers 1 & 2 through mail order from CenterWell Pharmacy

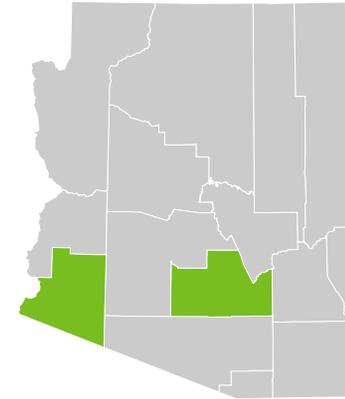
Supplemental benefits	
Dental	\$1750 annually; \$0 copayment covers: exams, x-rays, cleanings, fillings, crowns, scaling and root planing, scaling for moderate inflammation, oral surgery, root canals. OON coverage available. DENC34
Vision	\$40 allowance for annual exam and \$350 allowance per year for eyewear or contact lenses including fittings at PLUS Provider. OON coverage available.
OTC	OTC Debit Card \$50/Quarter
Hearing	\$0 copay for annual exam, fitting and \$599 copayment for Advanced level hearing aid per ear per year and \$899 copayment for Premium level hearing aid per ear per year plus 80 batteries per aid.
Transportation	N/A

Key selling points

- New dental allowance benefit available.
- Includes OTC Allowance

Ideal for consumers who prioritize

Gives me quality benefits and in-network care: I want the most value and I'm ok staying in network to get it.:



Coverage area ● New area ●

Medical benefits	
MOOP	\$5150 IN
Deductible	N/A
Part B deductible in medical benefits	N/A
Part B Giveback	N/A
PCP copay	\$0 copayment
Specialist copay	\$30 copayment
Inpatient hospital	\$360 per day, Days(1-5);
Skilled nursing	\$10 per day, days (1-20)
Outpatient surgery	\$200 copayment Ambulatory Surgical Center; \$360 copayment Outpatient Hospital
Advanced imaging	\$200 copayment; \$300 copayment

Rx benefits	
Deductible	No Deductible
Rx-retail 30-day supply	\$0/\$0/\$30/35%/33%
100-day mail order	\$0 copay for Tiers 1 & 2 through mail order from CenterWell Pharmacy

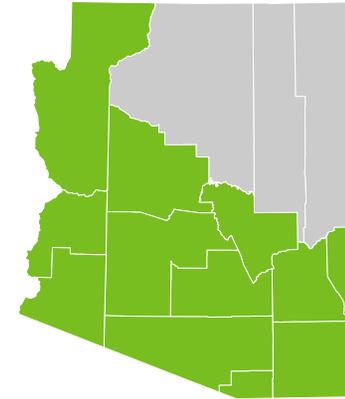
Supplemental benefits	
Dental	\$2000 annually; \$0 copayment covers: exams, x-rays, cleanings, fillings, crowns, scaling and root planing, scaling for moderate inflammation, oral surgery, root canals. DENB48
Vision	\$0 copayment for annual exam and \$150 allowance per year for eyewear or contact lenses including fittings at PLUS Provider
OTC	OTC \$60/Quarter
Hearing	\$0 copay for annual exam, fitting and \$599 copayment for Advanced level hearing aid per ear per year and \$899 copayment for Premium level hearing aid per ear per year and \$299 copayment for Standard level hearing aid per ear per year plus 80 batteries per aid.
Transportation	N/A

Key selling points

- Increased Part B Giveback
- New \$0 Office Visit Copay
- Reduced Specialist Copay
- New dental allowance benefit available.

Ideal for consumers who prioritize

I want routine coverage without extras I won't use: I want access to high-quality providers when I need them, without bells and whistles I won't use.:



Coverage area ● New area ●

Medical benefits	
MOOP	\$7850 IN
Deductible	\$900 Combined In and Out-of-Network
Part B deductible in medical benefits	N/A
Part B Giveback	\$74
PCP copay	\$0 copayment
Specialist copay	\$45 copayment
Inpatient hospital	\$370 per day, Days(1-5);
Skilled nursing	\$0 per day, days (1-20)
Outpatient surgery	20% coinsurance; 20% coinsurance
Advanced imaging	\$200 copayment; \$300 copayment

Rx benefits	
Deductible	No Deductible
Rx-retail 30-day supply	\$0/\$0/\$30/35%/33%
100-day mail order	\$0 copay for Tiers 1 & 2 through mail order from CenterWell Pharmacy

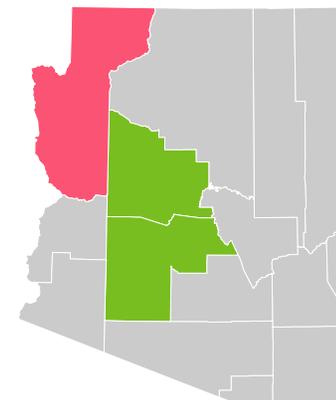
Supplemental benefits	
Dental	\$750 annually; \$0 copayment covers: exams, x-rays, cleanings, fillings, crowns, scaling and root planing, scaling for moderate inflammation, dentures, oral surgery, bridges, root canals. OON coverage available. DENC96
Vision	\$75 allowance for annual exam and \$150 allowance per year for eyewear or contact lenses including fittings at PLUS Provider. OON coverage available.
OTC	N/A
Hearing	\$0 copay for annual exam, fitting and \$799 copayment for Advanced level hearing aid per ear per year and \$1099 copayment for Premium level hearing aid per ear per year and \$499 copayment for Standard level hearing aid per ear per year plus 80 batteries per aid.
Transportation	N/A

Key selling points

- New lower Rx Copays
- \$0 Rx Copay
- New \$0 Medical Deductible
- New dental allowance benefit available.

Ideal for consumers who prioritize

Gives me quality benefits and in-network care: I want the most value and I'm ok staying in network to get it.:



Coverage area ● New area ●

Medical benefits	
MOOP	\$5570 IN
Deductible	N/A
Part B deductible in medical benefits	N/A
Part B Giveback	\$2
PCP copay	\$0 copayment
Specialist copay	\$35 copayment
Inpatient hospital	\$375 per day, Days(1-6);
Skilled nursing	\$10 per day, days (1-20)
Outpatient surgery	\$300 copayment Ambulatory Surgical Center; \$400 copayment Outpatient Hospital
Advanced imaging	\$200 copayment; \$300 copayment

Rx benefits	
Deductible	\$225 Deductible for Tiers 3,4,5
Rx-retail 30-day supply	\$0/\$5/\$47/42%/30%
100-day mail order	\$0 copay for Tiers 1 & 2 through mail order from CenterWell Pharmacy

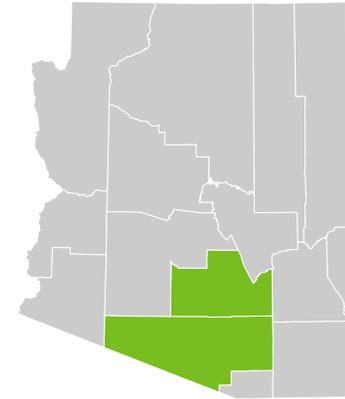
Supplemental benefits	
Dental	\$750 annually; \$0 copayment covers: exams, x-rays, cleanings, fillings, scaling and root planing, scaling for moderate inflammation, oral surgery, root canals. DENC73
Vision	\$0 copayment for annual exam and \$100 allowance per year for eyewear or contact lenses including fittings at PLUS Provider
OTC	N/A
Hearing	\$0 copay for annual exam, fitting and \$599 copayment for Advanced level hearing aid per ear per year and \$899 copayment for Premium level hearing aid per ear per year plus 80 batteries per aid.
Transportation	N/A

Key selling points

- New \$0 Rx Copay
- New lower Rx Copays
- \$0 monthly plan premium
- \$0 Medical Deductible

Ideal for consumers who prioritize

Gives me quality benefits and in-network care: I want the most value and I'm ok staying in network to get it.:



Coverage area ● New area ●

Medical benefits	
MOOP	\$4200 IN
Deductible	N/A
Part B deductible in medical benefits	N/A
Part B Giveback	\$1
PCP copay	\$0 copayment
Specialist copay	\$25 copayment
Inpatient hospital	\$320 per day, Days(1-7);
Skilled nursing	\$10 per day, days (1-20)
Outpatient surgery	\$235 copayment Ambulatory Surgical Center; \$310 copayment Outpatient Hospital
Advanced imaging	\$200 copayment; \$300 copayment

Rx benefits	
Deductible	\$250 Deductible for Tiers 3,4,5
Rx-retail 30-day supply	\$0/\$8/\$47/39%/30%
100-day mail order	\$0 copay for Tiers 1 & 2 through mail order from CenterWell Pharmacy

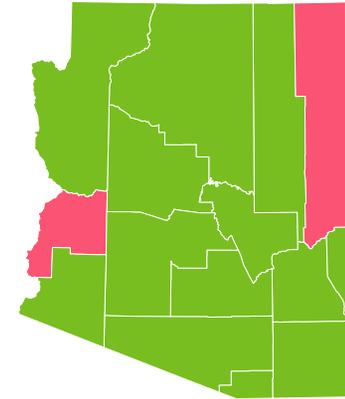
Supplemental benefits	
Dental	\$0 copayment covers: exams, x-rays, cleanings. DEN310
Vision	\$0 copayment for annual exam and \$250 allowance per year for eyewear or contact lenses including fittings at PLUS Provider
OTC	OTC \$25/Quarter
Hearing	\$0 copay for annual exam, fitting and \$699 copayment for Advanced level hearing aid per ear per year and \$999 copayment for Premium level hearing aid per ear per year plus 80 batteries per aid.
Transportation	N/A

Key selling points

- Increased Part B Giveback
- New \$0 Office Visit Copay
- Increased dental allowance benefit
- Includes OTC Allowance

Ideal for consumers who prioritize

Works with my VA coverage: I want to be able to get care without barriers or disruption to my VA benefits.:



Coverage area ● New area ●

Medical benefits

MOOP	\$5150 IN
Deductible	N/A
Part B deductible in medical benefits	N/A
Part B Giveback	\$95
PCP copay	\$0 copayment
Specialist copay	\$45 copayment
Inpatient hospital	\$340 per day, Days(1-6);
Skilled nursing	\$10 per day, days (1-20)
Outpatient surgery	\$250 copayment Ambulatory Surgical Center; \$340 copayment Outpatient Hospital
Advanced imaging	\$200 copayment; \$300 copayment

Rx benefits

Deductible	No Deductible
Rx-retail 30-day supply	No Coverage
90-day mail order	N/A

Supplemental benefits

Dental	\$3500 annually; \$0 copayment covers: exams, x-rays, cleanings, fillings, crowns, scaling and root planing, scaling for moderate inflammation, oral surgery, root canals. OON coverage available. DENB30
Vision	\$75 allowance for annual exam and \$150 allowance per year for eyewear or contact lenses including fittings at PLUS Provider. OON coverage available.
OTC	OTC \$25/Quarter
Hearing	\$0 copay for annual exam, fitting and \$699 copayment for Advanced level hearing aid per ear per year and \$999 copayment for Premium level hearing aid per ear per year plus 80 batteries per aid.
Transportation	N/A



PDP

Arizona



Humana Value Rx Plan (PDP): S5884-207-000

Premium - \$2.50



coverage area ● new area ●

Prescription drug plan

Premium	\$2.50
Rx deductible	\$601 Deductible for Tiers 3,4,5
Preferred retail 30-day supply	\$0/\$0/20%/34%/26%
Standard cost-sharing retail 30-day supply	\$1/\$3/20%/34%/26%
Preferred cost-sharing mail 90-day supply	\$0 copay for Tiers 1 & 2

Ideal for clients who prioritize

Individuals seeking an affordable premium, affordable co-pays, and access to preferred cost-sharing pharmacies.:

Humana Premier Rx Plan (PDP): S5884-174-000

Premium - \$119.20



coverage area ● new area ●

Prescription drug plan

Premium	\$119.20
Rx deductible	No Deductible
Preferred retail 30-day supply	\$0/\$4/\$45/50%/33%
Standard cost-sharing retail 30-day supply	\$5/\$10/\$47/50%/33%
Preferred cost-sharing mail 90-day supply	\$0 copay for Tiers 1 & 2

Ideal for clients who prioritize

Individuals seeking broad drug coverage & peace of mind. This plan offers our most comprehensive PDP coverage, with low co-pays at preferred cost-sharing pharmacies.:

Humana Basic Rx Plan (PDP): S5884-146-000

Premium - \$0.00



coverage area ● new area ●

Prescription drug plan

Premium	\$0.00
Rx deductible	\$615 Deductible for All Tiers
Preferred retail 30-day supply	No Coverage
Standard cost-sharing retail 30-day supply	\$2/\$3/23%/30%/25%
Preferred cost-sharing mail 90-day supply	\$0 copay for Tiers 1 & 2

Ideal for clients who prioritize

Individuals who are eligible for Medicare Extra Help. This plan offers low co-pays, after the deductible has been met, and access to preferred cost-sharing pharmacies.:



Legacy plans Arizona



Legacy Plans

"Legacy" plans are Medicare Advantage plans that Humana still offers in Arizona for 2026.

Each county with a legacy plan will have other plans available with lower premiums or better benefits. Therefore, Humana is choosing not to actively market these existing legacy plans.

If a member is currently enrolled in a legacy plan that is also available in 2027, they will automatically renew in their existing plan unless they choose to enroll in a different plan offered in their service area.

Contract/PBP	Plan name	Premium
H0028-074-001	Humana Gold Plus (HMO)	\$0.00
H0028-062-000	Humana Gold Plus (HMO)	\$0.00
H0028-074-002	Humana Gold Plus (HMO)	\$0.00
H5216-034-000	HumanaChoice (PPO)	\$114.00
H5216-371-000	HumanaChoice Giveback (PPO)	\$0.00
R7220-001-000	HumanaChoice (Regional PPO)	\$0.00
R7220-002-000	HumanaChoice (Regional PPO)	\$37.00



Other products
Arizona

Humana Individual Dental insurance plans

Offering affordable solutions for your clients and prospects, Humana's Individual Dental plans offer a range of coverage options to consumers of any age. Plans range in coverage from budget-conscious preventive and basic care to robust dental, vision and hearing (DVH) plans, such as Humana Extend.*

Individual Dental plans provide a year-round selling opportunity. With dental benefits in high demand, our products are a good fit for:

- Original Medicare (OM) and Medicare Advantage (MA) enrollees
- Entrepreneurs and microbusinesses
- Graduate students
- Veterans and their spouses
- Employees with no/limited group benefits
- Families

Key features:*

- Affordable plans as low as \$18/month[†]
- National network with 135,000+ dentists and specialists[‡]
- Members save an average of 40% off dental services
- PPO plans that can start as soon as 5 days after enrollment
- DHMO plans with no deductible or annual max
- Plans with no waiting periods as well as plans with \$1,000 - \$5,000 annual maximum

* Plans are not available in all states. Plan benefits may vary by state. Refer to the plan documents for complete details of coverage.

[†] Rate is for one person on the Preventive Value plan in New Mexico and is for illustrative purposes only.

[‡] Humana network data as of Oct. 2024.



Better for your clients and your business

Millions of Americans have no dental insurance or access to coverage.¹ Individual Dental plans can help you grow your business and revenue stream to new and potentially younger members. Those new members can provide a pipeline to future MA sales and referrals.

Learn more about selling Individual Dental plans and specialty products on the [IDV overview page](#) on AgentAdvantage University (AAU).

Source

1. [“New data: Americans are still not getting the dental care they need,”](#) Dental Economics, last accessed May 21, 2025.

Medicare Supplement insurance plans

An ideal choice for prospects and clients who value more freedom and flexibility.

For those eligible for Medicare, Medicare Advantage (MA) plans aren't the only option available. Medicare Supplement insurance (also referred to as Medigap or Med Supp) can be an excellent way for many clients to complement their Original Medicare coverage by paying for out-of-pocket costs that Original Medicare doesn't pay. And as an agent, it can help you broaden your portfolio to help you capitalize on more potential sales.

Why Med Supp?

For many beneficiaries, Med Supp presents the right combination of flexibility, predictability and coverage. Here are some other features that can appeal to consumers:

- Limits out-of-pocket liability for medical expenses
- Guaranteed annual renewal as long as premium is paid
- A wide range of plans are available to fit most budgets and healthcare needs
- Freedom to see any provider that accepts Medicare patients
- No referrals required in most cases
- Can be offered to consumers year-round
- Competitive premiums in many markets
- Offers a variety of secure and convenient payment options



Additional resources

There is a lot of detailed information to know about Med Supp plans, which is why Humana provides you with extensive resources. We'll help you so you're ready to take members through the enrollment process, make the most of their benefits and answer any questions they may have. You'll find all the resources available on the [Med Supp overview page](#) on AgentAdvantage University (AAU) or the [Vantage agent portal](#).

Humana Individual Vision insurance plans

With more than 197.6 million Americans using eyeglasses or contacts¹, the opportunities to sell vision plans to consumers of all ages is significant. Humana's Individual Vision plans can be sold year-round and offer some of the most robust plan features in the industry.

Humana's Individual Vision plans are part of the whole-health approach we offer all consumers including Medicare members, including products that bundle dental, vision and hearing (DVH) benefits.

Key features:*

- Affordable plans starting at \$12/month[†]
- Preventive coverage including an annual eye exam
- Generous allowances for frames and lenses—including designer frames and sunglasses—or for contacts
- Discounts on Lasik[®] and vision-related expenses
- 170,000 vision access points nationwide including independent, retail and online options[‡]
- No waiting periods on some plans

Source

1. [Organizational Overview](#), The Vision Council, last accessed May 21, 2025.

* Plans are not available in all states. Plan benefits may vary by state. Refer to the plan documents for complete details of coverage.

† Rate is for one person on the Humana Vision PLUS plan in Maine and is for illustrative purposes only.

‡ Provider Access Points, Internal Reporting, Nov. 2024.

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National vision network

Humana Individual Vision members can access services with 170,000 access points including Walmart Vision Centers, Sam's Club Optical, Target Optical[®], LensCrafters[®], and Pearle Vision[®]. See the providers in your area at [Humana vision network](#).



Resources Arizona



Helpful contacts

Name	Contact
Member Customer Service	1-800-457-4808
CenterWell Pharmacy	1-800-379-0092
CenterWell Specialty Pharmacy	1-800-486-2668
Agent Support Unit (ASU)	1-800-309-3163
Agency Management	1-855-330-8128
Scope Of Appointment	1-866-945-4471
Paper Application Fax	1-877-889-9936
Med Supp Underwriting	1-800-825-7858
Humana Claims	1-888-308-6294
Humana Billing	1-866-444-7631
Go365	1-877-320-1235
Humana First Nurse Advice	1-800-622-9529
Silver Sneakers	1-888-423-4632
TruHearing	1-844-255-7146
Meal Benefit	866-966-3257

Scope of appointment

Scope of appointment (SOA) is required before conducting an MAPD/PDP appointment. TELEPHONIC IVR: three-way call with member. Put confirmation number on the application.

TELEPHONIC IVR number: 800-903-5493

PAPER: Submit completed form to Humana. Humana will handle 10-year retention requirement if a Humana SOA is submitted, otherwise agent is responsible for 10-year retention.

For tracking purposes: The barcode number from the SOA should be put on your enrollment app and the barcode number from the enrollment app should be put on the SOA.

Medicare application submission

Online enrollment methods
(preferred)

Overnight mail
(not preferred):
Humana Medicare Enrollment
P.O. Box 14309
Lexington, KY 40512

Fax
(not preferred):
877-889-9936

CenterWell

CenterWell®, a Humana company, is a leading healthcare services business focused on high-quality senior care that is accessible, comprehensive and personalized. When your clients choose CenterWell, they'll receive dedicated support across primary care, pharmacy and home health services.



CenterWell Senior Primary Care

CenterWell Senior Primary Care® is the largest provider of senior-focused primary care. Our patients receive 50% more one-on-one time with their providers*, along with personalized support and preventive care to help them achieve their best health. This primary care model is thoughtfully designed to help patients feel heard and close gaps in care.

CenterWell Home Health

As one of the largest providers of home healthcare, CenterWell Home Health® helps patients manage chronic conditions and provides clinical support for injury, illness, surgery or hospitalization. Our nurses and therapists address the care needs of patients, with the goal of helping them feel more confident and independent in managing their health from home.

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CenterWell Pharmacy

CenterWell Pharmacy® is Humana's preferred cost-sharing, mail-order pharmacy included on most plans that could help members save on prescriptions. A team of skilled pharmacists and support staff work together to answer medication questions, provide care and safely ship customers' prescriptions right to their door.

* Comparison based on a study published by the Oxford Academic in June 2023 stating that the average primary care exam was approximately 21 minutes. Times vary based on services performed.

Sales and marketing support

Your resources for maximizing enrollment

This information will help you navigate the Medicare enrollment journey, utilize Humana's Agent Marketing Hub (AMH), leverage the Digital Marketing Materials (DMM) tool and access the Sales Enablement Library within AgentAdvantage University (AAU) for a seamless sales experience. You can easily access AMH, DMM and AAU through Vantage.

Medicare sales journey

Our Medicare end-to-end sales journey flows from education to prospecting to point of sale:

1. Education/Medicare 101: July–September
2. Prospecting/Lead Generation: Starts Oct. 1
3. Point of Sale/Enrollment: Oct. 15–Dec. 7

AMH marketing resources

You can leverage pre-approved, customizable materials in AMH that can help enhance your Medicare sales journey.

Inside, you will find:

- Educational materials including popular Medicare 101 assets as well as other event invites, ads and more
- Lead generation materials like brochures, flyers, emails, social media, postcards and more



Post-sale tools and materials

Digital Marketing Materials

The DMM offers a virtual enrollment solution for clients with internet access who speak English or Spanish. This user-friendly tool allows:

- Sending personalized URLs to guidebooks with up to 3 plans
- Walking clients through materials in person, via video, or phone
- Monitoring clients' engagement and enrollment progress
- Enabling clients to self-enroll

Training for the DMM is available through Humana MarketPoint University.

Sales Enablement Library resources

1. Enrollment books for various plans, including Humana USAA Honor Giveback plans
2. MAPD/PDP and D-SNP sales presentations, like slide decks with interactive table of contents
3. Sales presentation videos specific to plan type (MA-only, HMO, PPO, PFFS, PDP and D-SNP)

Over-the-counter allowance

Covering everything from first aid supplies to cough drops, this benefit gives members a regular allowance for health products. Humana's over-the-counter (OTC) allowance is an excellent way to help sell to prospects who have ongoing nonprescription needs.

How it works

Humana's OTC allowance offers members access to nonprescription medicines and wellness products. There are two types of OTC allowance benefits: OTC mail-order or OTC allowance. Only one option is available on a given plan.

OTC mail-order allowance:

- Not loaded to the Humana Spending Account Card
- Mail orders are fulfilled by CenterWell Pharmacy®

OTC allowance:

- Loaded to the Humana Spending Account Card
- Can be used at retailers found by using the Store Finder at [MyHumana.com](https://www.mylumana.com)

What it covers

The OTC allowance can be used at participating retailers to buy eligible products in the following categories:

- Cold and flu
- Allergy and sinus
- Dental and denture care
- Digestive health
- Eye and ear care
- Pain relief
- Supports, braces and wraps
- Vitamins and minerals
- First aid



The Humana Spending Account Card advantage

With the Humana Spending Account Card, your clients get access to an allowance-based benefit included in their Humana plan. They can enjoy the convenience of using their card at participating providers for eligible goods and services.

Using the Vantage portal

A comprehensive resource hub for agents

Discover Vantage's key features

Humana Vantage is a centralized portal that provides a wealth of resources and tools for agents. Key features include:

- Licensing, certification and contracts management
- Personalized agent profile with SAN ID and NPN
- Delegated user account access
- MarketPoint University for agent certification and recertification
- Doctor and pharmacy locator for finding in-network providers
- Drug cost lookup for prescription coverage and costs

Sales, marketing and enrollment

Vantage offers a dedicated Sales & Marketing section that features:

- AgentAdvantage University (AAU)—agent product education portal
- Agent Marketing Hub (AMH)
- First Look
- Materials for Medicare Advantage (MA), Medicare Supplement, and dental and vision products
- D-SNP verification tool to check dual eligibility of prospects



Business management and support

Monitor your business performance with the MyHumana Business card and other tools. You'll be able to:

- See application statuses and active policies
- Create and track service inquiries
- Update member information
- Check your commission status
- Access compliance documents

Use Vantage to streamline your agent journey with Humana's comprehensive resource hub.

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Humana Market Product Guide 2026

Arizona

[FirstLook.Humana.com](https://www.firstlook.humana.com)

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Humana[®]

